

CUSTOMER SUCCESS STORY



Finance

Swiss Re



The Challenge

There seems to be no end to the rise in risks involved with content security. Not only are modern businesses continuously confronted with new viruses and SPAM, these risks have recently burgeoned. Spammers spread viruses by email and virus writers using SPAM as a means of transport for their ill-natured electronic cargo. For this reason, companies, at a progressive rate, need a comprehensive, flexible and tested content security solution. A solution that arms the user in today's fight against future threats.

The Solution

The search for a suitable solution to support the group's global activities ended with the decision to opt for iQ.Suite as a comprehensive security package for the leading email platforms. Swiss Re's IT managers selected iQ.Suite Watchdog as a reliable solution that scans all emails for the presence of viruses and worms and filters

The Benefit

The advantages of the iQ.Suite for Swiss Re are obvious. As a result of the central administration and the server-based nature of operations, administrative and maintenance work has been significantly reduced for the 14,000-plus users. At the same time, there is no need to distribute the software on all user PCs business-wide. What's more, the set up reduces reaction times to attacks from new viruses.

Furthermore, iQ.Suite Watchdog enables parallel usage of virus scanners from leading manufacturers. GROUP Business Software's watchdog provides another service: It recognizes a multitude of file

This fight was taken on by the Swiss reinsurance concern Swiss Re in Zurich, in order to minimize the looming costs and loss of productivity from electronic attacks. The need for security software was exactly definable. Jens Mathiessen, Senior Systems Engineer / Groupware Services for Swiss Re explains the problem as follows: 'We urgently needed stable products that could filter out incoming SPAM, check emails for their content, and offer optimal virus protection as well as email encryption.'

file attachments before they are stored on the email servers. iQ.Suite Wall was also purchased as a high-performance solution providing multi-level defense against spam, junk, advertising and phishing emails. These security components were supplemented by iQ.Suite Crypt to ensure confidential email communication.

types on the basis of distinct digital fingerprints, which can be identified and then blocked, thus putting a kibosh on the manipulation of files.

The main features of iQ.Suite Wall are equally impressive. Viruses are a central problem. However, extended content checking also belongs to the future of email management. iQ.Suite Wall is more than just an email filter. Using complex text analysis, it prevents discriminating content from being sent or received, and systematically filters undesirable information. ▶



Swiss Re is a leading reinsurer as well as the largest life and health reinsurer. Swiss Re has 70 associate companies and representations in 30 countries. It has specialized in reinsurance ever since it was founded back in 1863. The concern is subdivided into three business groups: Property & Casualty, Life and Health and Financial Services. Swiss Re offers a wide range of traditional insurance products covering the full spectrum of technical insurance risks. In addition to this, the concern provides insurance-based solutions for business financing and complementary services. Swiss Re has been evaluated by Standard & Poor's at «AA+», by Moody's at «Aa1» and by A.M. Best at «A++».

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At Swiss Re, one of the decisive factors in the decision to use the iQ.Suite Crypt email encryption solution was the associated savings in user training and supervision. The solution is entirely server-based and operates transparently for the user. Above all, the combination of iQ.Suite Crypt with other iQ.Suite modules means that encryption and comprehensive content security are guaranteed at all times.

iQ.Suite Trailer fulfills the requirements of eliminating liability risks in email communication and providing outgoing emails with a uniform appearance.

The Future

The maintenance contract between GROUP Business Software and Swiss Re has recently been renewed for a further year. The Swiss insurance company is very satisfied with the support it has received.

Jens Mathiessen sums it up as follows: "We are currently testing additional products from GROUP Business Software that would allow us to configure our security solutions more efficiently. We are very satisfied with the communication channels between GROUP Business Software and Swiss Re.

In addition to this, information can be automatically integrated in a time-controlled manner. Another reason for using this package is that it enables companies to specify information according to the user.

In order to help business accountancy at Swiss Re have a clear visualization of email costs in the future, iQ.Suite Budget was employed to provide appropriate budgeting structuring.

Budgeting limits have become transparent and Swiss Re's entire email correspondence can be evaluated on the basis of economic criteria.

Businesses that are looking for a powerful holistic solution are advised to consider other aspects other than the product itself. It is not only important to have outstanding technology but aspects such as support, flexible licensing conditions as well as the synergy between manufacturer and customer play a decisive role. This is why we have relied on solutions from GROUP Business Software for 10 years now and look forward to further collaboration," concludes Mathiessen.

About GBS

GROUP Business Software is the leading provider of IBM Lotus based solutions and services in the fields of Cloud Computing, Email Management and Archiving, Instant Messaging Management, CRM, Workflow, Banking and Risk & Compliance.

Competencies

GBS solutions feature outstanding usability and unmatched efficiency. The necessary user interaction is reduced to a bare minimum. Centrally defined processes ensure compliance with corporate policies and statutory requirements.

Customers

GBS customers include well-known companies from all over the world, such as Deutsche Bank, Ernst & Young, Honda, Allianz and Miele.