

Work-Life Balance

Improved Productivity with intelligent Email Management



Features

- Automated solution with freely configurable rules
- Scheduling of individual absences, also for recurring appointments
- Time-controlled delivery of emails during working hours only
- Individual exception rules for business-critical emails
- Parking of emails if received outside of working hours
- Delivery of parked emails when work resumes

Relentless Emails?

The email load in day-to-day business has been on the increase for years. According to a recent study by the market research institute Radicati, the number of incoming emails has reached its highest level ever, with staff receiving an average of 108 business emails per day. Typically, the flood of incoming emails doesn't stop at the end of the regular workday; in most cases after-work hours are affected as well. According to recent polls, more than 60 percent of employees continue to be available for work-related issues during their free time.

Productivity suffers because important regenerative breaks are non-existent. In light of this, companies are placing more value on improving the work-life balance of their staff. A balanced relationship between business and private life is a plus for all parties involved and has a positive effect on corporate image.

The goal is to protect employees from the burden of business emails during their time off and consistently foster a healthy work-life balance. Achieving this means taking measures that reduce availability to a healthy level and calls for a transparent, automatable and customised solution.

Expertise matters

Benefits

- Promotion of a healthy work-life balance
- Intelligent management of the flood of incoming emails
- Unburden staff
- Increased productivity
- Improvement of corporate image

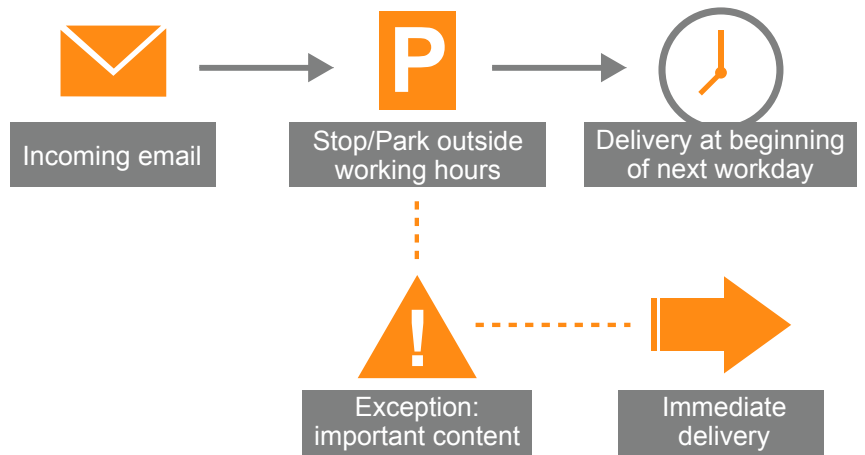
About GBS

GBS is a leading provider of solutions and services for the Microsoft and IBM collaboration platform.

More than 5,000 customers and 4 million users worldwide trust in the expertise of GBS.

Regaining Balance

Thanks to GBS' email management solution, iQ.Suite, it's now possible to limit the delivery of emails to regular working hours, creating email-free times. Individual working hours and absences can be predefined. Weekends and corporate holidays can be scheduled centrally and complemented by individual absences. Recurring absences can also be defined. Emails sent to an inbox outside of the configured working hours are parked and not delivered until the beginning of the next workday. Exception rules can be configured to ensure that particularly important or business-critical emails continue to be delivered.



With iQ.Suite, GBS enables companies to regulate email delivery transparently based on your specifications, using a freely configurable and automated solution. Regulatory gray areas are eliminated and a healthy work-life balance of your staff is promoted. Suddenly, balancing professional and private life successfully has become a whole lot easier. Your staff will appreciate it!