Incorrect number of email recipients?

iQ.Suite Tips & Tricks for IBM Domino

Here you want to prevent massmailings and check whether an email is being sent to too many recipients.

Take, for example, a Wall MailJob.

If you only send the mail to internal or external recipients, the job works fine.

However, when a user sends an email to internal and external recipients, the mail is forwarded although the total number of recipients may have exceeded the predefined, maximum number of recipients.

The reason for this is that the Lotus Notes client, based on a default setting, converts all emails going to internet addressees into the Mime format, while leaving the others in the Rich Text Format.

This means the Lotus Notes client creates two outbound email streams, each having its own recipient list.

If both recipient lists remain under the predefined, maximum number of recipients, the email will be...
routed without alteration.

The setting that causes this is found in the Location documents of the Notes client.

(Or via Local Address Book – Extended)

If the selection for "Format for messages addressed to internet addresses:" is "MIME Format", the Notes client generates two messages.

If, however, the selection is changed to "Notes Rich Text Format", only one email is generated (the Domino router then only converts emails into the Mime format on request).
Blocking is carried out as desired:

[Wall: Number of recipients exceeded]
‘group01 - ‘Wall’ Demon’ to: Group Admin
Please respond to iQSUITE-Admin

**GBS Wall**
Server: group01

with Job "max 2 recipients"
has detected **too many recipients**

in the following e-mail:

**Subject:** test new  
**From:** CN=Group Admin/O=IQSUITE  
**To:** CN=Georg Duma/OU=TEC/O=IQSUITE@IQSUITE  
CN=Christian Schoeder/OU=TEC/O=IQSUITE@IQSUITE  
<neo@the.matrix>  
**Date:** 27.06.2011 16:40:50

**Report:**

The setting can be changed on the client itself or centrally via "Policies und Settings".

**Desktop Settings**

Other client administration tools can of course also be used for configuration purposes.