Controlling Sets of Rules through Subject Command

iQ.Suite Tips & Tricks for Microsoft Exchange / SMTP

In certain situations it may be helpful to set aside an iQ.Suite rule for individual emails or to initiate a dedicated rule. With subject commands this is no problem.

Step by Step:

- An iQ.Suite job (e.g. the legal disclaimer of a certain subsidiary) is to be executed for certain emails. This is performed through a command "@compA" in the subject line.
- In each iQ.Suite job, the function "Conditions" is available.

Properties of Outbound: Legal Disclaimer for subsidiary A

Conditions provide a way to select email messages for a specific job. They are combined with the selection from the address tab.

Conditions:

Execute job on messages fulfilling all of the following conditions...
Click here to configure conditions
For the purposes described here, the condition "...with following subject command" is selected.

The command "@compA" is entered and "Run job on existing command" is activated.
- Should a job explicitly not be executed, then select here the option "Ignore job on existing command".
- In both cases, the subject command is automatically removed from the subject line after processing, i.e. an outgoing email with subject "@compA Your inquiry" will appear as "Your inquiry" in the recipient's inbox.
- The command does not absolutely have to appear at the start of the subject line either; however, in practice it is usually handled in this manner.